



TEXAS ROUNDUP

PROGRAM UPDATES FOR OUR TEXAS DENTISTS
VOL 21 | May 2013

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When to Bill a Limited Oral Evaluation D0140

A limited oral evaluation CDT D0140 should only be used for problem focused evaluations, which includes examinations, prescribing medications, or referring patients to specialists. It is not applicable to routine or planned dental services.

Web Portal Enhancement

Now, in addition to using DentaQuest's provider web portal for daily tasks such as claim submissions and eligibility lookups, you can submit appeals and peer-to-peer requests. Find out how by visiting our website at www.dentaquest.com. Look under TRAINING for instructions.

Main Dentist Verification

Please remember that your Main Dentist assignment must be verified on the DentaQuest portal. You may also contact customer service to verify this assignment.

ORM Update – Interim Care Transfer Process, Page 15

Please note that Step E: "Transferred member information is posted to portal as confirmation for Transfer Provider to treat the member, exclusive of any authorization or other requirements" on page 15 of the ORM has been removed and replaced with the following: "Transfer Provider renders services within 90 days (otherwise an extension is required) and submits claim."

We recommend accessing the ORM electronically, but if you prefer a hard copy please make sure you're using the most up-to-date version.





DentaQuest

Announcing May Webinar Schedule

DentaQuest Electronic Appeals – Appeals can now be submitted via the portal.

Tuesday, May 7, 2013 9:00 am CST
Teleconference phone number: 1-888-977-4700 Conference ID: 65496

1. Go to <https://dentaquest.webex.com/dentaquest/j.php?ED=186316842&UID=1348590087&RT=MiM3>
2. If requested, enter your name and email address
3. This meeting does not require a password
4. Click “Join”

DentaQuest Best Practices – Topics include the ORM, clinical criteria, appeals, and more!

Thursday, May 9, 2013 9:00 am CST
Teleconference phone number: 1-888-977-4700 Conference ID: 65496

1. Go to <https://dentaquest.webex.com/dentaquest/j.php?ED=186317137&UID=1348591337&RT=MiM3>
2. If requested, enter your name and email address
3. This meeting does not require a password
4. Click “Join”

DentaQuest Electronic Appeals – Appeals can now be submitted via the portal.

Tuesday, May 14, 2013 9:00 am CST
Teleconference phone number: 1-888-977-4700 Conference ID: 65496

1. Go to <https://dentaquest.webex.com/dentaquest/j.php?ED=186320072&UID=1348601737&RT=MiM3>
2. If requested, enter your name and email address
3. This meeting does not require a password
4. Click “Join”

DentaQuest Electronic Appeals – Appeals can now be submitted via the portal.

Thursday, May 16, 2013 9:00 am CST
Teleconference phone number: 1-888-977-4700 Conference ID: 65496

1. Go to <https://dentaquest.webex.com/dentaquest/j.php?ED=186320227&UID=1348602482&RT=MiM3>
2. If requested, enter your name and email address
3. This meeting does not require a password
4. Click “Join”

To access the webinars, go to www.dentaquesttexas.com, and then click on:

- Provider Enrollment
- Training Schedule
- Choose a webinar and click on the link (step 1)

Please contact your regional Provider Relations Representative with any questions.

