



DentaQuest

TEXAS ROUNDUP

PROGRAM UPDATES FOR OUR TEXAS DENTISTS
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IN THIS ISSUE

Children of Migrant Farmworkers: Texas Health Steps check-ups 1

School is Out: Good time to remind pediatric patients to visit the dentist 1

ADMINISTRATIVE REMINDERS 2

Topical Fluoride - D1208: New code, same fee! 2

PROVIDER SPOTLIGHT 2

Dr. Nanni Baker, Dental Ark in El Paso and Little Smiles Dentistry in Boerne 2

"I am writing to you because I suspect that the majority of your emails from providers are complaints.

This email is to commend DentaQuest for processing back claims in a timely manner. The customer support representatives are very professional and courteous.

Thank you for being an important part of the (safety net for the) underserved population in the state of Texas."

Sincerely,
Dr. Fleitas, La Vernia, TX

PATIENT SERVICES

Children of Migrant Farmworkers: Texas Health Steps check-ups

Children of Migrant Farm workers due for a Texas Health Steps medical checkup can receive their periodic checkup on an accelerated basis prior to leaving the area. A checkup performed under this circumstance is an *accelerated service*, but should be *billed as a checkup*.



Please be aware that performing a make-up exam for a late Texas Health Steps medical check-up previously missed under the periodicity schedule is neither an exception to the periodicity nor is it an accelerated service. It is considered a *late checkup*.

School is Out: Good time to remind pediatric patients to visit the dentist

With the public school year ending, consider setting aside time to encourage parents/guardians of your school-age patients to set up an appointment for needed preventive or restorative services. Consider reminding them that they don't have to worry about losing important school time to come to the dentist!





ADMINISTRATIVE REMINDERS

Topical Fluoride - D1208: New code, same fee!

Codes for the topical application of fluoride - D1203 and D1204 - were combined into a single code, D1208, beginning on January 1, 2013. The fees are unchanged.

Please remember that for any dates of service in 2013, you must bill D1208 for topical application of fluoride (adult or child). Without this code, the service will be denied as a “not a covered code.” To ensure prompt payment, please use code DT108.

The team at DentaQuest identified that we incorrectly paid D1203/D1204 for dates of service in 2013. We are reprocessing any D1203/D1204 claims to reflect the new code. If you have billed and been paid for services in 2013 using codes D1203 or D1204 no further action is required.

PROVIDER SPOTLIGHT

Dr. Nanni Baker, Dental Ark in El Paso and Little Smiles Dentistry in Boerne

Dr. Nanni Baker is a graduate of Colorado State University, and the University of the Pacific, School of Dentistry, where she earned her D.D.S. After serving as a general dentist in the U.S. Army, in Wuerzberg, Germany, she finally made it to Texas to complete her certificate of Pediatric Dentistry at the University of Texas Health Science in San Antonio.

Dr. Baker is certified with the American Board of Pediatric Dentistry. She is a member of the American Dental Association, Texas Dental Association, the American Academy of Pediatric Dentistry, and the San Antonio Pediatric Society. She was selected as a Texas Monthly Super Dentist in 2004, 2005, 2007, and again in 2012. Dr. Baker is also fluent in German.

Dr. Baker is a DentaQuest consultant and a member of the 2013 DentaQuest Provider Advisory Committee.

When Dr. Baker is not at the Dental Ark in El Paso or at Little Smiles Dentistry for Children in Boerne, TX, you can find her, with her husband, Bo, ranching and raising Bradford cattle, riding her favorite dressage horse or spending time with her five grandchildren.



Dr. Nanni Baker is a Pediatric Dentist and member of the 2013 DentaQuest Provider Advisory Committee.

