



TEXAS ROUNDUP

PROGRAM UPDATES FOR OUR TEXAS DENTISTS
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DentaQuest

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“My experience with DentaQuest is awesome!! I get a quick response when I call my rep Lisa Garza and I get all my questions answered when I call customer service. I am very happy with DentaQuest. Thanks for all your help.”

Janie
Tots to Teens Pediatric Dentistry | Lytle

ADMINISTRATIVE REMINDERS

Accelerated Services for Children of Migrant Farmworkers

Children of Migrant Farmworkers are eligible for accelerated services if they are leaving the state prior to their next scheduled appointment. We will make benefit limitation exceptions for certain preventive services. Please allow the member to schedule their appointment prior to travel and submit the services as follows:

1. Code D1110 or D1120 should be submitted based on the member's age
2. Box 35 of the ADA claim form should say “Exception – Migrant Farmworker child came in early due to accelerated services”

In addition, if you identify a child of a Migrant Farmworker, please notify DentaQuest so that we can ensure our records are accurate.

Appeals Reminder

Please remember that any claim outside of **95 days** from the date of service must be appealed within **120 days** from the last disposition date in order to be considered for payment. Claims that are still within the **95 days** from date of service can be resubmitted if the denial was administrative or if you have additional documentation to warrant resubmission, such as proof of main dental assignment, additional information to demonstrate medical necessity, etc.





DentaQuest

New Business

Effective 09/01/13, DentaQuest will be administering the following plans:

Cigna-HealthSpring – STAR+PLUS Value Add and STAR+PLUS Waiver programs for Hidalgo and Tarrant service areas.

Amerigroup – Medicare Amerivantage Classic, Medicare Amerivantage Specialty, STAR+PLUS Waiver for Bexar, El Paso, Harris, Jefferson, Lubbock, Tarrant, and Travis service areas.

PROVIDER SPOTLIGHT: Dr. Michael J. Jacques

Dr. Michael Jacques grew up in Houston and attended the University of Texas. After graduating from UT in 2000 with a bachelor's degree, Dr. Jacques attended the University of Texas at Houston Dental Branch and earned his doctorate of dental surgery in 2004.

While attending dental school, Dr. Jacques was awarded the United States Army Health Professions Scholarship. He proudly served in the Army for four years as a general dentist, which included a deployment to Baghdad, Iraq in 2005. In a continuing effort to enhance his education, Dr. Jacques completed a one year advanced education of general dentistry residency at Fort Campbell, Kentucky. Since completing his obligation with the U.S. Army Dental Corps in 2008, Dr. Jacques has served patients in the Austin area.



Dr. Jacques is a part-time dental director for DentaQuest. He also maintains a private practice in Round Rock and is a member of the Academy of General Dentistry, American Dental Society, Texas Dental Association, and Capital Area Dental Society.

He and his wife, Roxanne, have seven children ranging in age from 3 months to 12 years old. As you may imagine, they have a busy schedule – focused on school, sports and church activities. Dr. Jacques enjoys mountain biking, playing softball, and is an active member of Knights of Columbus.

