



DentaQuest

TEXAS ROUNDUP
PROGRAM UPDATES FOR OUR TEXAS DENTISTS
VOL 48 | July 2016

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Provider Directory Information

It is important to keep office directory information current. Please notify DentaQuest immediately when there are changes, including when a provider leaves your practice.

Fraud, Waste and Abuse

Do you want to report waste, abuse or fraud?

Let us know if you think a doctor, dentist, pharmacist at a drug store, other health care provider, or a person getting benefits is doing something wrong. Doing something wrong could be waste, abuse or fraud, which is against the law. For example, tell us if you think someone is:

- Getting paid for Medicaid and CHIP services that weren't given or necessary
- Not telling the truth about a medical condition to get medical treatment
- Using someone else's Medicaid or CHIP Dental ID
- Letting someone else use a Medicaid or CHIP Dental ID
- Not telling the truth about the amount of money or resources he or she has to get
- Benefits

Testimonial

I appreciate DentaQuest reaching out to providers for feedback on the quality of service. Our time with DentaQuest has been a pleasant one. We always receive friendly, professional and speedy service through the provider line.

I recently had the pleasure of collaborating with our provider relations representative Maribel Trevizo, who was spectacular in resolving our issues we experienced with participation. Our office greatly appreciated how our dilemma was made top priority and quickly saw a correction with a reasonable turnaround.

We are happy with our partnership with DentQuest.

Thank you!

Sincerely,
Star Dental
5615 SW Green Oaks Blvd.
Arlington, TX 76017





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Orthodontia Fee Update – Effective 08/01/16

At this time, we must adjust our reimbursement for the following orthodontia codes in order to more closely align rates with those established in the Medicaid fee-for-service fee schedule. The implementation of the reduction is in accordance with Texas Government Code § 533.005(25)(a).

Program	Code	Description	DQ Fee (current)	DQ Fee (Eff. 8/01/16)
MCAID / CHIP	D8010	Limited orthodontic treatment of the primary dentition	\$697.00	\$435.00
MCAID / CHIP	D8020	Limited orthodontic treatment of the transitional dentition	\$697.00	\$435.00
MCAID / CHIP	D8050	Interceptive orthodontic treatment of the primary dentition	\$697.00	\$435.00
MCAID / CHIP	D8060	Interceptive orthodontic treatment of the transitional dentition	\$697.00	\$435.00

There are currently no changes to D8070, D8080 or D8090.

Pre-Payment Review Added to Radiographs – Effective 08/15/16

DentaQuest periodically reviews the benefit structure for our program and encourages the use of appropriate radiographic images in accordance with published radiographic guidelines. Effective August 15th, the following codes will require pre-payment review for the age groups cited.

Keep in mind that pre-payment review involves dental procedures that require review by DentaQuest for determination of medical necessity prior to reimbursement for the procedures. These procedures can be administered before determination of medical necessity is rendered but require submission of proper documentation for approval to process the claim. Ages not listed below do not require pre-payment review. Please refer to the Provider Office Reference Manual after the effective date for additional information.





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Texas Medicaid Child (Under 21) and Texas CHIP (Under 18):

Code	Brief Description	Pre-Payment Review Required	Documentation Required
D0210	Intraoral – complete series of radiographic images	Under Age 6	Narrative of medical necessity and x-ray
D0330	Panoramic radiographic image	Under Age 6	Narrative of medical necessity and x-ray
D0270	Bitewing – single radiographic image	Under Age 2	Narrative of medical necessity and x-ray showing fully erupted primary first molar
D0272	Bitewing – two radiographic images	Under Age 2	Narrative of medical necessity and x-rays showing fully erupted left and right primary first molars
D0273	Bitewing – three radiographic images	Under Age 10	Narrative of medical necessity and x-ray showing fully erupted second permanent molar
D0274	Bitewing – four radiographic images	Under Age 10	Narrative of medical necessity and x-rays showing fully erupted left and right second permanent molars

Wisconsin Address Change

DentaQuest is proud to announce that due to our continued growth the Wisconsin offices currently located in Mequon and Grafton will move to the northwest side of Milwaukee. We are leasing an 88,000-square-foot building at 11100 W. Liberty Drive. This new space will improve operational efficiencies and workplace collaboration to better serve the needs of dentists, members, and our business partners.

More than 500 employees will be based in the Liberty Drive building. The office is expected to open at the end of July. All phone numbers, fax numbers, emails, websites, and other points of contact will not change. There will be no disruption to business operations at any time during the moving process.





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Effective immediately, please use the following addresses for any communications sent to DentaQuest including but not limited to claims, authorizations, correspondence, as well as updating the address within practice management software systems.

Government Programs:

DentaQuest
PO Box 2906
Milwaukee, WI 53201-2906

Commercial Programs:

DentaQuest
PO Box 502
Milwaukee, WI 53201-0502

Updated ACA Mandate Takes Effect 07/18/16

The federal Office for Civil Rights has issued a final rule prohibiting health care entities that receive federal financial assistance from discriminating based on age, race, color, nationality, disability or gender. The rule, which goes into effect July 18, implements Section 1557 of the ACA and applies to any health care provider who receives funds through Health and Human Services, including Medicaid and CHIP.

The ADA has prepared resources to aid in compliance with the rule, including an FAQ and checklist. For more information, visit the OCR's website and search Section 1557 or visit Success.ADA.org/1557resources.

