



# DentaQuest

**TEXAS** ROUNDUP  
PROGRAM UPDATES FOR OUR TEXAS DENTISTS  
VOL 52 | January 2018, Qtr. 1

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### Prior Authorization Changes – Effective 01/15/18

Effective 01/15/18, DentaQuest will be adding prior authorization and prepayment review to additional procedure codes.

Prior authorization will be added to the following procedure codes for **TX HHSC Medicaid** and **CHIP**. Procedure codes must be **prior authorized before** rendering treatment. Failure to do so will result in a denial of services.

#### Medicaid

D2710	D2722	D2751	D2781	D2792
D2720	D2740	D2752	D2790	D2794
D2721	D2750	D2780	D2791	D9248

*I strongly support DentaQuest to serve as program administrator for Texas state Medicaid/CHIP dental program. Texas Health and Human Services Commission should continue its relationship with DentaQuest.*

*The doctor and I have been working with DentaQuest since he graduated from dental school in 2012 and have never been disappointed in their service and care. They are very diligent, fast, and consistent in claims processing. Any changes, notifications, and especially with credentialing, are reported to us in a timely manner.*

*DentaQuest has been a great supporter for the community as well. They also attend volunteering events to give back to underserved areas and support dental offices hosting such events.*

*Sincerely,*

*Hue Dental  
5814 N. Jupiter Rd., Ste 199*





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## CHIP

D2720	D2750	D2790
D2722	D2751	D2791
D2740	D2752	

All codes **except** D9248 will require narrative and pre-operative x-rays be submitted with the prior authorization request.

**D9248** will require the following be submitted with the prior authorization request:

1. Documentation of the reason for non-iv conscious sedation---member specific
  - a. narrative indicating patient behavior issues in office or referral to pediatric dentist due to behavioral issues (should be supported by information regarding prior attempt dates and provider)
  - b. dated documentation of failed local, failed nitrous, or narrative if inability to anesthetize due to infection/abscess
  - c. documentation of underlying medical condition, developmental/physical disability or special needs that make local anesthesia ineffective or unattainable
2. Patient specific narrative of scope of proposed treatment—ideally tooth by tooth and/or photographic/radiographic documentation to support extent of proposed treatment
3. Patient age

**DentaQuest will begin accepting prior authorization requests for dates of service on or after 01/15/18 on 01/10/18.**

### Pre-Payment Review Changes – Effective 01/15/18

Pre-payment review will be added to the following procedure codes for **TX HHSC Medicaid** and **CHIP**. Services that require pre-payment review will be subject to retrospective review. These services can be rendered before determination of medical necessity, but require submission of proper documentation (as indicated in the “Documentation Required” column of the ORM) with the claim form.





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## Medicaid

D7140	Ages 5 - 20	Teeth D, E, F, G, N, O, P, Q
D7140	Ages 10 - 20	Teeth A, B, C, H, I, J, K, L, M, R, S, T
D7210	All Ages	

## CHIP

D7140	Ages 5 - 18	Teeth D, E, F, G, N, O, P, Q
D7140	Ages 10 - 18	Teeth A, B, C, H, I, J, K, L, M, R, S, T
D7210	All Ages	

All codes will require narrative and pre-operative x-rays to be submitted with the claim.

The Office Reference Manual (ORM) will be updated with additional information prior to 01/15/18 at [www.dentaquesttexas.com](http://www.dentaquesttexas.com). Please contact your Regional Provider Relations representative with any questions.

## DentaQuest Staffing Update

Please join DentaQuest in welcoming Dr. Renicko Lindquist to the Texas team. Dr. Lindquist is a board certified pediatric dentist and has worked in private practice for 23 years. Her experience includes hospital dentistry, conscious sedation, and working with medically compromised children. Her education includes a Pediatric Postdoctoral Program at The University of Texas Health Science Center, San Antonio, Texas. Before this she attended dental school at The University of Texas Health Science Center, Houston, Texas and Texas A&M for her undergraduate studies. She is a Diplomat of American Board of Pediatric Dentistry and is a member of ADA, TDA, AAPD and ABPD. Dr. Lindquist recently sold her practice in San Marcos, Texas and has moved back to her hometown of Brenham. She has one son and twin daughters who attended Texas A&M.





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## Credentialing Reminders

DentaQuest would like to remind all providers that the information submitted to DentaQuest for credentialing must match the enrollment records with TMHP. Credentialing will not be completed until any discrepancies are addressed. For example, if you want to enroll with DentaQuest under a business NPI, that NPI must be enrolled with TMHP as well.

In addition, recredentialing must be completed in a timely manner. Failure to do so may result in being removed from the network and having to reapply for consideration.

## YourTexasBenefitsCard.com Provider Portal

YourTexasBenefitsCard.com offers Medicaid providers instant access to available health information and eligibility verification of Medicaid patients enrolled in managed care or fee-for-service. Take this quick tutorial to learn how you can enhance practice efficiency, care coordination, and patient outcomes.

Pick the features that are most important to your practice and learn more now at [YourTexasBenefitsCard.com](http://YourTexasBenefitsCard.com) [Provider Portal Tutorial](#).

